

**Westminster Energy, Environment & Transport Forum Keynote Seminar:
Delivering the Smart Meter Implementation Plan: roll-out, privacy and consumer engagement**

Timing: Morning, Thursday, 30th October 2014

Venue: Royal Society, 6-9 Carlton House Terrace, London SW1Y 5AG



**WESTMINSTER ENERGY
ENVIRONMENT &
TRANSPORT FORUM**

Agenda subject to change

- 8.30 - 9.00 Registration and coffee
- 9.00 - 9.05 **Chair's opening remarks**
Lord Teverson, Trustee, Regen SW and Chairman, Rural Coalition
- 9.05 - 9.15 **The Smart Metering Implementation Plan: plans, progress, and challenges**
Dr Sarah Darby, Deputy Programme Leader, Lower Carbon Futures, Environmental Change Institute, University of Oxford
- 9.15 - 9.25 **The Data Communications Company - sharing data and connecting services**
Jonathan Simcock, Managing Director, Data Communications Company
- 9.25 - 9.35 **Delivering a smart communications network across the UK**
Wendy McMillan, Managing Director, Smart Metering & M2M, Arqiva
- 9.35 - 9.45 Questions and comments from the floor
- 9.45 - 10.10 **The Government Perspective**
Alan Over, Deputy Programme Director, Smart Metering Implementation Programme, Department of Energy and Climate Change
Questions and comments from the floor
- 10.10 - 11.00 **Developing smart infrastructure and industry collaboration**
How have the changes to the SMIP timetable affected the mass roll-out? What are the priorities for the industry in terms of infrastructure development? With the SMIP due to be complete by 2020, what issues currently exist in connecting rural communities to the planned network? What more should be done to address concerns around the cost of the roll-out and to ensure it delivers value for money for consumers? Does more need to be done to ensure that Government is not 'locked into an existing technology when technologies are changing fast' as suggested by the Public Accounts Committee? What challenges still remain in developing a workforce and supply chain capable of meeting the Government's ambitious 2020 timeframe? What further steps can be taken to ensure an efficient and coordinated roll-out?
Paul Abreu, Head of Operations Policy, Energy Networks Association
Richard St Clair, Managing Director, Elster Metering Systems and Vice President Sales, EMEA/APAC, Elster Group
Sarah Walker-Jones, Commercial Manager, Smart Metering Customer Programme, E.ON
Sarah Craig, Head of Smart Metering, Telefónica UK
Ian Moss, Client Manager - Smart Metering, Energy & Utility Skills Group
Questions and comments from the floor
- 11.00 - 11.05 **Chair's closing remarks**
Wendy McMillan, Managing Director, Smart Metering & M2M, Arqiva
- 11.05 - 11.30 Coffee
- 11.30 - 11.35 **Chair's opening remarks**
Wendy McMillan, Managing Director, Smart Metering & M2M, Arqiva
- 11.35 - 11.45 **Engaging consumers as smart meters roll out**
Claire Maugham, Director of Communications, Smart Energy GB
- 11.45 - 12.30 **Consumer awareness, data protection, and reducing household energy bills**
What is the potential of smart technology in the home, other than energy efficiency measures? How can existing smart technology be improved to maximise consumer use across all demographics, such as aiding independent living? In what ways can concerns surrounding the privacy of data from smart meters be addressed? With smart meters aiming to enable consumers to reduce their energy use, save money and reduce emissions – what more should be done to engage consumers in roll-out, and how should this be led?
Liz Lainé, Head of Smart and Sustainable Energy, Citizens Advice
Garreth Cameron, Group Manager - Business and Industry, Information Commissioner's Office
Duncan McCombie, Director of Operations, Wales and Ireland, Energy Saving Trust
Jonathan Bartley, Partner, Penningtons Manches
Questions and comments from the floor with **Claire Maugham**, Director of Communications, Smart Energy GB
- 12.30 - 12.55 **Regulating the smart meter roll-out**
Laura Nell, Head of Smarter Metering, Ofgem
Questions and comments from the floor
- 12.55 - 13.00 **Chair's and Westminster Energy, Environment & Transport Forum closing remarks**
Wendy McMillan, Managing Director, Smart Metering & M2M, Arqiva
Michael Ryan, Deputy Editor, Westminster Energy, Environment & Transport Forum